Emergency Response Times - Hazard Class 2



Reporting period: 01 April to 30 June 2018

Hazard Class 2 covers significant urban areas and is primarily residential including commercial centres, clusters of industrial and/or high density community services e.g. schools, correctional facilities, hospitals. CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 2 is 8 minutes.

				These figures represe	munity Respo		Brigade Area Response These figures represent individual performance of a brigade within their own brigade area, but is not necessarily representative of the service provided to the community by CFA in an emergency		
CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 2	Number of emergency incidents the standard of 8 minutes was met by any brigade	% of emergency incidents the standard of 8 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade	Number of times the standard of 8 minutes was met by the CFA brigade within their own Brigade Area	% of times the standard of 8 minutes was met by the CFA brigade within their own Brigade Area	The time in which 90% of emergency incidents were responded to by the brigade within their own Brigade Area
02	Bendigo	206	70	69	99%	07:10	68	97%	07:15
02	Castlemaine	28	10	5	50%	10:22	5	50%	10:22
02	Eaglehawk	46	27	19	70%	08:54	11	41%	12:02
02	Kangaroo Flat	25	15	13	87%	08:40	10	67%	10:20
05	Hamilton	33	10	9	90%	07:28	9	90%	07:28
05	Warrnambool	98	71	69	97%	07:36	69	97%	07:36
06	Colac	45	14	11	79%	08:21	11	79%	08:21
07	Belmont	128	91	87	96%	06:45	83	91%	07:02
07	Corio	187	123	118	96%	07:40	115	94%	07:41
07	Geelong City	213	156	150	96%	06:46	148	95%	06:45
07	Geelong West	24	12	10	83%	08:50	8	67%	09:36
07	Lara	54	29	15	52%	09:31	15	52%	09:31
07	Ocean Grove	20	15	14	93%	06:17	14	93%	06:17
07	Torquay	26	16	9	56%	11:25	9	56%	11:25
08	Berwick	114	27	27	100%	07:07	27	100%	07:15
08	Carrum Downs	87	48	40	83%	08:45	37	77%	08:21
08	Cranbourne	173	77	69	90%	08:30	68	88%	08:45
08	Dandenong	344	183	155	85%	08:40	154	84%	08:40
08	Edithvale	32	10	7	70%	09:30	5	50%	13:01
08	Frankston	332	124	118	95%	06:54	118	95%	06:54
08	Hallam	228	88	83	94%	07:32	80	91%	07:28
08	Hampton Park	69	39	28	72%	08:38	5	13%	14:34
08	Langwarrin	30	13	6	46%	09:12	2	15%	09:17
08	Mornington	89	48	45	94%	06:38	45	94%	06:38
08	Mt Eliza	30	12	11	92%	07:54	10	83%	08:16
08	Narre Warren	44	20	17	85%	08:31	17	85%	08:31
08	Noble Park	70	29	26	90%	08:24	15	52%	08:48
08	Pakenham	113	37	31	84%	08:27	31	84%	08:27
08	Patterson River	97	42	38	91%	07:52	36	86%	08:24
08	Rosebud	95	30	30	100%	07:02	30	100%	07:02

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08	Skye	35	12	8	67%	08:48	5	42%	NULL
08	Springvale	177	85	79	93%	07:59	69	81%	08:19
08	Wonthaggi	25	10	4	40%	10:01	4	40%	10:01
10	Sale	43	11	6	55%	10:01	6	55%	10:01
11	Bairnsdale	36	13	6	46%	10:47	6	46%	10:47
13	Bayswater	50	26	26	100%	06:16	20	77%	10:29
13	Boronia	139	87	83	95%	06:46	83	95%	06:46
13	Ferntree Gully	52	22	21	96%	07:32	13	59%	09:54
13	Healesville	44	10	8	80%	09:05	8	80%	09:05
13	Lilydale	59	32	17	53%	09:58	17	53%	11:10
13	Montrose	28	15	14	93%	07:46	7	47%	09:50
13	Mooroolbark	23	14	8	57%	10:56	5	36%	18:21
13	Rowville	80	46	44	96%	07:03	44	96%	07:03
13	Scoresby	87	59	50	85%	09:04	15	25%	13:42
13	Upwey	16	11	8	73%	08:38	8	73%	08:38
13	Warrandyte	29	14	14	100%	07:32	5	36%	10:59
14	Caroline Springs	150	60	59	98%	07:33	55	92%	07:51
14	Craigieburn	159	77	67	87%	08:25	63	82%	08:39
14	Diamond Creek	29	17	16	94%	07:47	14	82%	08:02
14	Eltham	64	33	29	88%	08:12	28	85%	08:42
14	Epping	80	45	42	93%	07:56	33	73%	09:33
14	Greenvale	39	14	14	100%	07:15	13	93%	06:45
14	Hoppers Crossing	139	59	56	95%	07:13	54	92%	07:52
14	Melton	206	108	97	90%	08:06	97	90%	08:06
14	Point Cook	83	40	38	95%	07:39	37	93%	07:49
14	South Morang	52	21	20	95%	06:48	20	95%	06:48
14	Sunbury	89	34	28	82%	08:42	28	82%	10:59
14	Werribee	96	31	30	97%	07:05	18	58%	08:57
14	Wyndham Vale	52	16	16	100%	07:15	16	100%	07:15
15	Bacchus Marsh	51	11	10	91%	08:00	10	91%	08:00

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15	Ballarat	87	35	31	89%	08:23	2	6%	13:55	
15	Ballarat City	113	73	73	100%	05:57	73	100%	05:57	
15	Lucas	43	21	20	95%	07:06	18	86%	08:24	
15	Sebastopol	46	21	16	76%	09:14	9	43%	10:57	
15	Wendouree	77	44	38	86%	09:21	13	30%	12:41	
16	Stawell	23	13	7	54%	14:13	7	54%	14:13	
18	Mildura	113	70	67	96%	06:59	67	96%	06:59	
20	Echuca	46	22	19	86%	08:22	19	86%	08:22	
22	Shepparton	170	53	50	94%	06:39	50	94%	06:39	
23	Benalla	41	14	12	86%	08:19	12	86%	08:19	
23	Wangaratta	86	30	29	97%	05:54	30	100%	05:54	
24	Wodonga	92	54	52	96%	06:57	52	96%	06:57	
27	Moe	34	16	2	13%	11:03	2	13%	11:03	
27	Morwell	104	49	46	94%	06:36	45	92%	06:54	
27	Traralgon	82	29	27	93%	05:51	27	93%	05:51	

Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, MFB or SES Unit.

For the Brigade Area Response columns, where the brigade responded to less than ten emergency incidents within their own Brigade Area a time cannot be calculated for statistical significance and are represented as NULL.

For the Brigade Area Response columns, figures represent the incidents where the brigade was compliant with the relevant service delivery standard. The remaining incidents may include Code 3 responses to emergency incidents.

For the Brigade Area Response columns, figures may include Code 1 and Code 3 responses to emergency incidents.

This table may contain data for MFB stations responding as a CFA Brigade where MFB has moved up to support a CFA integrated brigade.

Disclaimer:

This table is provided for information purposes only. The data is accurate as at 14 Aug 2018 and may be subject to change.